

# TWILIGHT MINI GOLF FAQ



**How long does it take to play?** Please allow for 1 to 2 hours (including wait times), to cater for Off Peak and Peak Times.

**How many people can I arrange in a group?** You are welcome to arrange tickets for as many people as you like, keeping in mind that all players need to be in groups of 4 or less while playing. Groups tee off every few minutes so your friends and family won't be too far away during your game.

**What age can my kids play from?** The course is open to everyone! Children under the age of 18 must be supervised by a parent/guardian.

**What do I need to bring?** Wear comfortable shoes when playing on course; this is an outdoor course with uneven sidewalks and terrain.

**What about food and drink?** There are a variety of snacks and beverages sold at the Den Bar. For a larger meal, you can choose to dine at Mango's Bistro or Banana Bender Pub Beer Garden before or after you play. We encourage guests to eat at the Bistro before playing due to possible wait times and to avoid disappointment with missed bookings or purchase online food and drink package.

**How do I book?** Booking online is essential, please visit [thebananabenderpub.com.au/golf/putt-putt](http://thebananabenderpub.com.au/golf/putt-putt)

**How do I book a large group for the mini golf?** All groups need to book via our website. Groups can purchase tickets across two booking windows if required and still come together. Alternatively, please use group booking enquiry form, should you need any assistance

**How do I book a large group for mini golf and food at the Bistro?** Please use group booking enquiry form detailing your group numbers, preferred dining and playing time, keeping in mind the game duration recommendations

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**I'd like to book a private mini golf session. How do I do this?** Please use group booking enquiry form, our event sales team would be pleased to assist.

**What happens if it rains and we can't play?** The course is outdoors and we won't force anyone to play in the rain, however if you do wish to play in showers you can. Rain check coupons can be arranged so you can come back at another available time to enjoy your game. In order to receive a rain check coupon, customers will need to present to Mini Golf Hut.

**What happens if I can't make my session time anymore?** Please contact [minigolf@thebananabenderpub.com.au](mailto:minigolf@thebananabenderpub.com.au) You can change your session time if required with a min 24 hours notice. Tickets can also only be moved once.

**Can I get a refund?** Unfortunately, there are no refunds available. Please consider your game date and time carefully before purchasing. General Enquiries For any further information or assistance please contact [minigolf@thebananabenderpub.com.au](mailto:minigolf@thebananabenderpub.com.au).