

T&C'S MINI GOLF



BANANA BENDER PUB

Twilight Mini Golf Terms & Conditions

Aussie World Pty Ltd ABN 45 668 743 744 T/A Banana Bender Pub ("The Pub") is a supplier of recreational and other related hospitality services. The Banana Bender Pub Twilight Mini Golf attraction means leisure activities of any kind that is conducted at Platypus Pond Mini Golf course after 5 PM AEST, which you participate in, including passive participation for example by observing the recreational activities.

1. Conditions of Online Sales

1. Ticket purchaser is agreeing to inform all in their party about the following terms and conditions.
2. It is not the responsibility of the Pub to inform the rest of your party about following terms and conditions.
- 1.3 Your email address may be used for promotional email from the Pub. You can be removed from this mailing list at any time by ticking unsubscribe button.

2. Summary Conditions of Sales

- 2.1 No refund will be given for any reasons. You may change a booking date and time once, you can do so by contacting us via email to minigolf@thebananabenderpub.com.au at least 24 hours prior to the booking date, and it is subject to availability.
- 2.2 You have warned all the members of your group you are booking for that the activities contain an inherent risk and that they take part in activities at their own risk.
- 2.3 Terms and Conditions are applicable for all purchases for Twilight Mini Golf, including those purchased in person, online or over telephone.
- 2.4 Participation in Twilight Golf can be inherently dangerous and may result in serious personal injury and fatality. Risks include twists, sprains, broken bones, spinal injury, paralysis, physical injury and/or fatality. If you suffer from a health condition, please consult your medical professional before participating in these activities to determine whether you face additional risks associated with your health condition. You agree not to participate should you not be fit to.

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- 2.5 Platypus Pond is an outdoor mini golf course that is affected by weather conditions and the course has uneven undulating sidewalks and terrain that might present a health risk, particularly those who: have vision impairment, leg or ankle injury, are pregnant, prone to seizures, heart conditions or any other ailments. The Pub has taken all reasonable steps to prevent injury, but we cannot fully remove all risks.
- 2.6 Under 18's must be accompanied by a responsible adult at all times. If you appear to be under the age of 25, we may require you to produce identification to prove you are over the age of 18. For this purpose, we only accept the following forms of identification: Valid Australian or International Driver License, Proof of age card, Australian or International Passport.
- 2.7 You must use good judgment in deciding whether these activities are suitable for you and those minors under your care and supervision.
- 2.8 The consumption of alcohol is permitted on site both before and during the game session. However, any guests who appear to be heavily under the influence of alcohol or other substances on arrival will be refused participation.
- 2.9 The Pub cannot guarantee that purchasers will be informed of cancellation due to unforeseen circumstances before the date of your booking. If we are required to cancel a booking due to technical difficulties or reasons beyond our control, a free reschedule or refund will be offered. Additional expenses (such as travel costs) will not be covered and is outside the scope of the Pub's responsibility
- 2.10 In the occurrence of heavy rain, the operation of the attraction will be subject to the Pub's Management discretion on closure. Rain check coupon can be arranged so you can come back at another available time to enjoy your game. To receive a rain check coupon, you will need to present evidence of purchase to Mini Golf Hut as soon as your play is interrupted by closure of the attraction.
- 2.11 If we encounter unforeseen issues, the start time stated in your reservation may be delayed, but we will ensure that your play period is not reduced because of the delay.
- 2.12 You are recommended to arrive at the Platypus Pond Mini Golf Hut 15 minutes prior to your booking time to receive your putter, ball, scorecard and tee off time, you will have a short safety briefing from your Hosts. If you have purchased online food and beverage deal, the Hosts will assist you with the order and provide you with a coupon that you may redeem at the Den Bar when suits you best.

3. Conditions of Entry

All activities enjoyed at Platypus Pond Mini Golf course are subject to these conditions of entry and rules.

You must comply with:

- a. These rules and responsibilities;
- b. All further rules displayed in signage in the Platypus Pond Mini Golf area
- c. Any further directions issued by your Hosts

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- 3.1 Whilst participating, all guests must comply with instructions given to them by the Hosts. Any persons not complying with these rules may be removed from the premises.
- 3.2 Everyone above the age of 7 may participate in the activities. Anyone under the age of 18 years is considered a minor. Minors are permitted on the premises only in the company of a Responsible Adult, defined as a person who is over 18 years and is the minor's parent, step-parent, guardian, grandparent, spouse, or person acting in place of a parent who could reasonably be expected to exercise responsible supervision of the younger person (for example an aunt or uncle, or adult in charge of an organised sporting or school group).
- 3.3 Persons accompanying a minor or minors as a "responsible adult" agree to be bound by the Entry and Session Rules on their behalf and to directly always supervise their accompanied minor or minors. Any "Responsible Adult" must have a valid ID on their person and be present for the duration of the activities.

It is illegal for any person to supply alcohol to a minor on licensed premises. It is also illegal for a minor to be on licensed premises to purchase, receive or consume alcohol.

- 3.4 The Pub may, without prior notice and without refund or compensation change the operating hours of sessions due to technical reasons, or any other reason, at short notice
- 3.5 The Pub requires its guests to be able to hold and swing a putter safely, it is the guest's responsibility to ensure they are fit to play and have suitable mobility and vision to play in an outdoor mini golf course
- 3.6 The Pub reserves the right to refuse participation of guests, without a refund, who behave in a manner which in the opinion of the Hosts is likely to affect the enjoyment of other guests. Or, guest who uses threatening, abusive or insulting words or behaviour to other guests or members or staff. Or, guests who do not follow written or verbal instructions or behave in a manner that may risk the health and safety of themselves, other guests or members of staff. Where a guest is part of a group, the Pub reserves the right to remove the whole group from the session in addition to the individual involved (without refund).
- 3.7 The consumption of alcohol is permitted on site both before and during the game session. However, any guests who appear to be heavily under the influence of alcohol or other substances on arrival will be refused participation. Furthermore, guests who become intoxicated while on the premises which causes them to behave in a manner outlined above (3.6) will be asked to leave (without refund).
- 3.8 Disable guests or those assisting disable guests should make their visit known to the Pub management prior to their game being played. This will ensure we can make every effort for anyone with disability to enjoy their experience to the fullest. No Pub team members are trained to aid in assisting disable guests in way of supporting or lifting.
- 3.9 The Pub reserves the right to amend or alter the terms of participation at any time without reason or prior notice.

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- 3.10 The Pub accept no responsibility for any personal property. There is no locker available for personal belonging.
- 3.11 The Pub reserves the right to refuse admission to anyone. You may experience a physically demanding environment. You should not participate if you are pregnant, prone to seizures, vision impaired, leg injury, heart or respiratory problems.
- 4. Session Rules**
- 4.1 Only one group on each hole at a time and the course must be played in sequential order.
- 4.2 Putters must only be used to strike golf balls while standing in the lane area and should not be raised above knee height.
- 4.3 If any session rules are broken, this can forfeit the game for the whole team without refund
- 4.4 Lanes allow for 4-8 players to play at any one time
- 4.5 Damages caused by guest not following rules and instructions and vandalism to the Pub's property will result in the guest paying the repair and/or replacement cost.
- 4.6 You must immediately report any faults that you encounter to the Hosts at the Hut or if the Golf Hut is unattended, to any see member of our staff in the Bar area. ***Do not try to repair any faults yourself.***
- 4.7 Management reserves the right to refuse you entry to any section of the twilight mini golf course that may deem it not playable.
- 4.8 CCTV images will be recorded throughout your visit and remain property of the Pub
- 4.9 A complete Session Rules will be delivered to guests upon arrival by the Hosts and will always be displayed on the site
- 4.10 All instructions from the Hosts must always be listened to and obeyed